

# Notice of Meeting

## Corporate Overview and Scrutiny Panel

Councillors Chris Moriarty (Chair), Mark Howard (Vice-Chair), David Buckley, Maureen Hunt, Helen Price, Gary Reeves, Julian Sharpe, Julian Tisi and Mark Wilson

**Tuesday 5 September 2023 7.00 pm**

**Council Chamber - Town Hall - Maidenhead & on [RBWM YouTube](#)**

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Royal Borough  
of Windsor &  
Maidenhead

## Agenda

Item	Description	Page
1	<b>Apologies for Absence</b> To receive any apologies for absence from Panel Members.	-
2	<b>Declarations of Interest</b> To receive any declarations of interest from Panel Members.	3 - 4
3	<b>Minutes</b> To consider and approve the minutes of the meeting held on 5 <sup>th</sup> June 2023.	5 - 10
4	<b>Annual Complaints and Compliments Report 2022/23</b>  The purpose of the report is to share with Corporate Overview and Scrutiny the annual complaints and compliments report for 2022/23 before it is published on the council's website. Whilst Local Authorities are not required to produce an annual report on complaints relating to corporate activities, and are only required to do so on those submitted about Adults and Children's Services, this report details all compliments and complaints made by or on behalf of customers.  The Panel are asked to note the report, agree that the report is published on the council's website and that the annual report continues to be produced and presented at future Overview and Scrutiny Panels.	11 - 32
5	<b>Work Programme</b> To consider what topics the Panel would like to consider over the course of the municipal year.	33 - 34

By attending this meeting, participants are consenting to the audio & visual recording being permitted and acknowledge that this shall remain accessible in the public domain permanently.

Please contact Mark Beeley, [Mark.Beeley@RBWM.gov.uk](mailto:Mark.Beeley@RBWM.gov.uk), with any special requests that you may have when attending this meeting.

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